



WIN-RIVER RESORT & CASINO

JOB DESCRIPTION

JOB TITLE:	Table Games Dealer
DEPARTMENT:	Table Games
REPORTS TO:	Table Games Manager
SALARY:	Grade 1, Entry \$10.50/hourly
FLSA STATUS:	Non-exempt
SUPERVISES:	None
JOB SUMMARY:	This team member provides an entertaining, fun atmosphere for guests while dealing Table Games according to the rules of the particular game being played, and in accordance with Resort & Casino policies and procedures

ESSENTIAL DUTIES AND RESPONSIBILITIES

The essential duties and responsibilities outlined here are representative of those that must be met by the team member to successfully perform the essential functions of this position, however, are not all inclusive:

1. Deals Table Games to guests according to the rules of the game being played
2. Conducts the games in accordance with the Resort & Casino's policies and procedures, handling player transactions and notifying supervisors of any irregularities to ensure protection and integrity of the game
3. Advises supervisors of guest disputes or arguments that may arise during the game
4. Maintains a professional, friendly, and courteous atmosphere providing the guest with a pleasant gaming and entertainment experience
5. Maintains an orderly table, as well as an appropriate game speed in a courteous manner
6. Remains knowledgeable of River Club benefits, Resort & Casino amenities, and marketing programs
7. Remains knowledgeable of all Table Games Department policies and standard operating procedures
8. Performs all duties in a manner that continually supports the vision, mission, values, and principles of the Resort & Casino
9. Performs all duties in a manner that adheres to the guest service standards established by Win-River Resort & Casino's guests service program
10. Other duties as assigned by the Table Games Manager

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EDUCATION REQUIREMENTS

The education requirements outlined here are representative of the minimum that must be met by the team member to successfully perform the essential functions of this position, however, higher levels of education than required will be reflected during the recruitment process:

- A High School diploma, or the equivalent thereof, is required
- Must complete and pass the Resort & Casino's table games training course

EXPERIENCE AND KNOWLEDGE REQUIREMENTS

The experience and knowledge requirements outlined here are representative of the minimum that must be met by the team member to successfully perform the essential functions of this position, however, higher levels of experience and knowledge than required may be reflected during the recruitment process:

- One (1) year of external dealing experience is required and may serve as a substitution for successful completion of the Resort & Casino's table games training course
- The ability to deal all games required by management is required
- The ability to deal from a multi-deck shoe and follow the 21 dealing manual with exact precision is required
- A strong proficiency in mathematics, including addition and subtraction, is required
- The ability to handle cash transactions is required
- Thorough knowledge and working skill of each assigned game is required
- The ability to remain focused on game protection at all times is required
- Strong verbal communication skills, to effectively communicate with guests and team members of the Resort & Casino, are required
- The ability to perform job functions in an atmosphere where priorities and deadlines may change frequently is required
- The ability to successfully complete a live audition may be required
- The ability to pass a dealer competency exam on all games may be required at any time

PHYSICAL REQUIREMENTS

The physical requirements outlined here are representative of those that must be met by the team member to successfully perform the essential functions of this job:

- The ability to climb stairs and ladders, stand, walk, reach with hands and arms, climb or balance, stoop, kneel, crouch, crawl, or sit for an extended period of time, up to eight (8) hours or more, is required
- The ability to continuously deal cards and use equipment, such as an automated shuffler, for an extended period of time is required
- The ability to read numbers on the cards and distinguish the value of the chips is required
- The ability to reach all guests' playing area on an assigned table is required
- The ability to lift up to thirty (30) pounds is required

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WORKING CONDITIONS

The working conditions outlined here are representative of those that the team member will or may be exposed to while performing the functions of this job:

- While performing the duties of this job, the team member is frequently exposed to second-hand tobacco smoke
- While performing the duties of this job, the team member is usually subject to inside environmental conditions
- While performing the duties of this job, the team member may occasionally be subject to outside environmental conditions and to wet and/or humid conditions

OTHER INFORMATION

- Native American Preference Policy applies
- This individual must be able to meet the suitability requirements of the Redding Rancheria's Gaming Agency to obtain a gaming license
- Win-River Resort & Casino is a drug-free workplace; applicants must be able to pass a pre-employment drug and alcohol screening
- This job description does not list all the duties of the job. You may be instructed by management to perform other tasks or functions
- This job description is not a contract for employment. Employment with Win-River Resort & Casino is considered "at-will"
- Must be able to comply with the Win-River Resort & Casino Common Language Rule
- Reasonable accommodations may or may not be made dependent upon the nature of the work required by the position
- Win-River Resort & Casino reserves the right to add, delete or modify without notice

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